



iKolaxus Sdn. Bhd.

202501023208 (1624621-H)

Finexus Towers, Level 3A, Block 19, Star Central
Lingkar Cyber Point Timur, Cyber 12,
63000 Cyberjaya, Selangor, Malaysia

KOLAXUS PRIVACY POLICY & PERSONAL DATA PROTECTION NOTICE (PDPA)

Version: 1.0

Effective Date: 1st June 2026

Last Updated: 1st June 2026

1. INTRODUCTION

Welcome to **Kolaxus**, an Innovation Ecosystem Infrastructure operated by **iKolaxus Sdn Bhd** ("**Kolaxus**", "**we**", "**our**" or "**us**").

We respect your privacy and are committed to protecting your personal data in accordance with the **Personal Data Protection Act 2010 (Malaysia) ("PDPA")** and applicable laws.

This Privacy Policy explains how we collect, use, disclose, process, store and protect your personal data when you access or use the Kolaxus Platform and its related services.

By creating an account or using the Platform, you acknowledge that you have read and understood this Privacy Policy.

2. APPLICABILITY

This Privacy Policy applies to all users of the Kolaxus Platform, including:

- Students
- Startups
- Researchers
- Universities
- Corporates
- SMEs
- Government Agencies
- Mentors
- Judges
- Investors
- Innovation Partners
- Community Members



- Event Participants
- Visitors to the Platform

3. PERSONAL DATA WE COLLECT

Depending on the services you use, Kolaxus may collect the following information.

A. Identity Information

- Full Name
- Preferred Name
- Profile Photo
- Nationality
- Identification Number (where required)
- Passport Number (for international programs where required)

B. Contact Information

- Email Address
- Mobile Number
- Business Address
- Residential Address (where required)

C. Professional Information

- Organization
- University
- Faculty
- Department
- Job Title
- Position



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- Industry
- Startup Name
- Research Area

D. Account Information

- Username
- Login Activity
- Password (encrypted)
- Device Information
- Browser Information
- IP Address

E. Platform Activity

- Challenge Participation
- Event Registration
- Community Activities
- Comments
- Discussions
- Uploaded Documents
- Innovation Submissions
- Certificates Earned
- Workspace Activities

F. Payment Information

Where applicable:

- Billing Contact



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- Company Name
- Tax Information
- Payment Status

Kolaxus does not store full payment card information unless required by law or processed through approved payment providers.

4. HOW WE COLLECT PERSONAL DATA

We collect personal data when you:

- Register an account
- Complete your profile
- Join a challenge
- Register for an event
- Submit an innovation idea
- Join a community
- Participate in mentoring
- Contact us
- Subscribe to newsletters
- Use Platform services

We may also receive information from:

- Universities
- Corporate partners
- Government agencies
- Startup partners
- Event organizers
- Authorized third parties

where legally permitted.

5. PURPOSE OF PROCESSING

Your personal data may be processed for the following purposes:

Platform Administration

- Account creation
- Authentication
- Identity verification
- Platform security

Innovation Programs

- Challenge participation
- Hackathons
- POC programs
- CIP initiatives
- Research programs

Community Services

- Community engagement
- Collaboration
- Messaging
- Networking

Event Management

- Registration
- Attendance
- Certificate issuance
- Event communication



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Ecosystem Development

- Startup discovery
- Talent matching
- Research collaboration
- Corporate engagement

Customer Support

- Responding to enquiries
- Technical support
- Issue resolution

Marketing

With your consent, Kolaxus may send:

- Newsletters
- Event invitations
- Innovation opportunities
- Platform updates
- Ecosystem announcements

You may unsubscribe at any time.

6. DISCLOSURE OF PERSONAL DATA

Kolaxus may disclose personal data to:

Internal Teams

Authorized employees and administrators.



Platform Partners

- Universities
- Corporate partners
- Government agencies
- Startup partners
- Innovation ecosystem partners

only where necessary for the relevant program or service.

Service Providers

Including:

- Cloud hosting providers
- Email providers
- Authentication providers
- Payment processors
- Event management systems

Legal Authorities

Where required by law or government authorities.

7. CHALLENGES AND PROGRAMS

If you participate in:

- Innovation Challenges
- Hackathons
- POC Programs
- Startup Programs
- Research Programs



certain profile information and submissions may be shared with:

- Organizers
- Sponsors
- Judges
- Mentors
- Corporate Challenge Owners

for purposes directly related to program administration and evaluation.

8. PUBLIC PROFILE INFORMATION

Certain information may be visible to other users, including:

- Name
- Profile photo
- Organization
- University
- Startup
- Research interests
- Skills
- Biography
- Public achievements
- Certificates (where enabled)

Users may update profile visibility through account settings where available.

9. COOKIES AND ANALYTICS

Kolaxus may use cookies and similar technologies to:

- Maintain login sessions
- Improve platform performance

- Understand user behaviour
- Enhance security
- Personalize user experience

Users may manage cookies through browser settings.

10. DATA RETENTION

Kolaxus retains personal data only for as long as necessary:

- to provide services;
- to comply with legal obligations;
- for audit purposes;
- for dispute resolution;
- for ecosystem reporting.

After retention periods expire, personal data may be securely deleted or anonymized.

11. DATA SECURITY

Kolaxus implements reasonable administrative, organizational and technical measures to protect personal data, including:

- Secure authentication
- Encrypted passwords
- Access controls
- Secure hosting environments
- Regular monitoring
- Backup procedures

However, no online system is completely secure, and users acknowledge the inherent risks associated with internet communications.



12. INTERNATIONAL DATA TRANSFERS

Kolaxus may utilize cloud infrastructure or service providers located outside Malaysia.

Where cross-border transfers occur, Kolaxus will take reasonable steps to ensure appropriate protection of personal data consistent with applicable laws.

13. USER RIGHTS UNDER PDPA

Subject to the PDPA, users may request to:

- Access their personal data
- Correct inaccurate personal data
- Withdraw consent (where applicable)
- Update personal information
- Request clarification regarding data processing

Certain requests may be subject to legal or operational limitations.

14. WITHDRAWAL OF CONSENT

Users may withdraw consent for certain processing activities by contacting Kolaxus.

Withdrawal may affect the availability of certain Platform features or services.

15. CHILDREN AND MINORS

Where participation involves users below the age of majority, Kolaxus may require consent from:

- Parent
- Guardian
- Educational Institution

where required by applicable laws or program requirements.



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16. THIRD-PARTY LINKS

The Platform may contain links to external websites or services.

Kolaxus is not responsible for the privacy practices or content of third-party websites.

Users should review the privacy policies of those websites separately.

17. CHANGES TO THIS PRIVACY POLICY

Kolaxus may update this Privacy Policy from time to time.

The latest version will always be published on the Platform.

Continued use of the Platform after updates constitutes acknowledgement of the revised Privacy Policy.

18. CONTACT US

If you have any questions regarding this Privacy Policy or your personal data, please contact:

iKolaxus Sdn Bhd

Website:

www.kolaxus.net

Email:

info@kolaxus.net

19. PDPA CONSENT NOTICE

By creating an account or using the Kolaxus Platform, you expressly consent to the collection, processing, storage, use and disclosure of your personal data by iKolaxus Sdn Bhd for purposes including but not limited to:

- Platform administration
- Innovation challenges
- Events
- Community engagement
- Startup and research collaboration
- Corporate innovation programs



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- Talent matching
- Certificate issuance
- Customer support
- Compliance with legal obligations

where such processing is consistent with this Privacy Policy and the Personal Data Protection Act 2010 (Malaysia).

20. DATA PROTECTION COMMITMENT

Kolaxus is committed to building a trusted innovation ecosystem.

We will process personal data responsibly, transparently and securely while supporting collaboration between students, startups, researchers, corporates, universities and ecosystem partners.

We encourage all members of the Kolaxus community to respect the privacy and personal data of others and to use Platform information only for legitimate and authorized purposes.